

**This flash report highlights the Fiji Revenue and Customs Service Taxpayer Online Services Portal which was launched on 2 December 2019.**

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Taxpayer Online Services Portal

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## Taxpayer Online Services Portal ("TPOS")

The Fiji Revenue and Customs Service ("FRCS") launched Phase 1 of the new TPOS on 2 December 2019.

In this phase, the following tax types and services are available online:

1. Environment and Climate Adaptation Levy ("ECAL") plastic bag
2. Environment and Climate Adaptation Levy ("ECAL") prescribed services
3. Fringe Benefit Tax ("FBT")
4. Service Turnover Tax ("STT")
5. Telecommunications Levy
6. Value Added Tax ("VAT")
7. Joint Electronic Identification card /TIN card application
8. New Taxpayer Identification Number ("TIN") registration

All November 2019 returns for the listed taxes, due for lodgement by 31 December 2019 are expected to be lodged online using TPOS.

Some of the benefits of the new system noted by FRCS include:

- registration and filing of returns online;
- fully integrated tax portal with multiple self-service features;
- 24/7 access to services reducing visits to tax offices; and
- optimized user interface for ease of navigation and accessibility.

FRCS has assured that regular updates will be communicated to taxpayers as the project progresses.

FRCS is urging taxpayers to obtain their one-time login ("OTL") code in order to log in to the new online portal. The forms for the OTL code can be accessed at the following link: <https://www.frcs.org.fj/our-services/taxation/taxation-forms/registration-change-of-address-forms/>

The TPOS portal can be accessed here: <https://tpos.frcs.org.fj/taxpayerportal>

If you require more information you can contact FRCS at 324 3000 or email: [info@frcs.org.fj](mailto:info@frcs.org.fj)

Please contact your KPMG client service personnel or a member of our Tax team for any further information or assistance in respect of this flash report.

## IMPORTANT

This flash report is issued in summary form exclusively for the information of clients and staff of KPMG and should not be used or relied upon as a substitute for detailed advice or as a basis for formulating business decisions.