

Zen's Visitor Healthcare System

Zen's Medical Centre Limited



Core Purpose



As a premier healthcare provider, we are committed to excellence in patient care , allaying fears in Health and recovery of our patients and communities we serve.

Mission



We innovate to deliver an excellent high quality healthcare system that embodies virtues to preserve health through compassion, kindness & respect

Our vision



Caring as Family

Our Values



Quality

Setting and surpassing higher standards to build a smarter, faster, more efficient organization that delivers excellent, appropriate care in the right place at the right time.

Our Values



Compassion

Our culture of caring will be unmistakable in every personal interaction as we treat individuals, families and colleagues with empathy, honesty and openness.

Our Values



Kindness

We endure to show kindness thereby increasing positive moods, relationship satisfaction and decrease social avoidance in socially anxious individuals creating emotional warm.

Our Values



Respect

We will treat each individual with caring consideration and value the diverse perspectives that each one of them can bring.

Our Values



Collaboration

By working together across disciplines and locations to share knowledge and skills, and through constant communication with those we serve and their families, we will create a unified, integrated approach to care.

Our Values



Foresight

We will anticipate the challenges tomorrow may bring and develop new and innovative ways to inspire healthier communities.

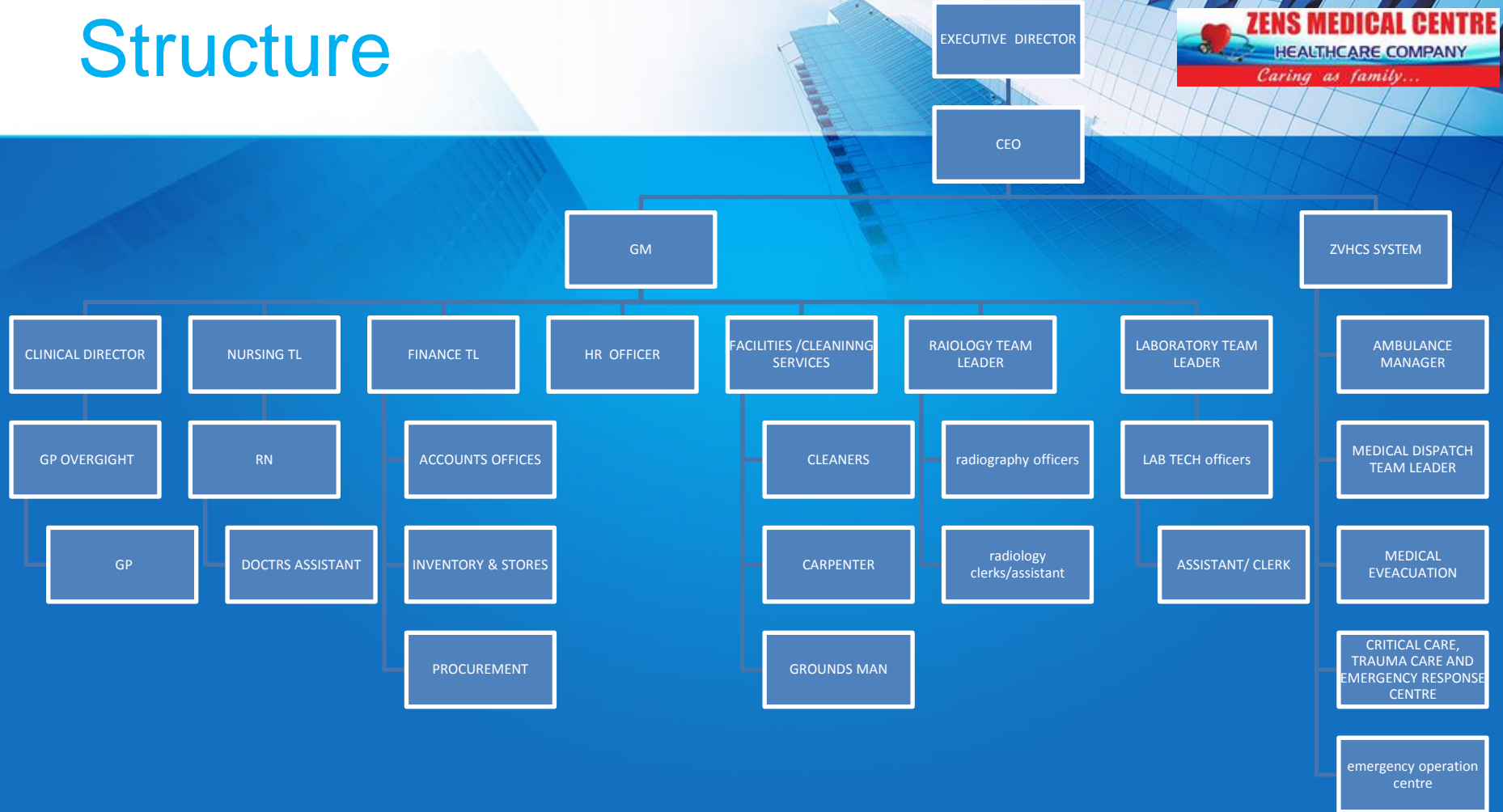
Our Values



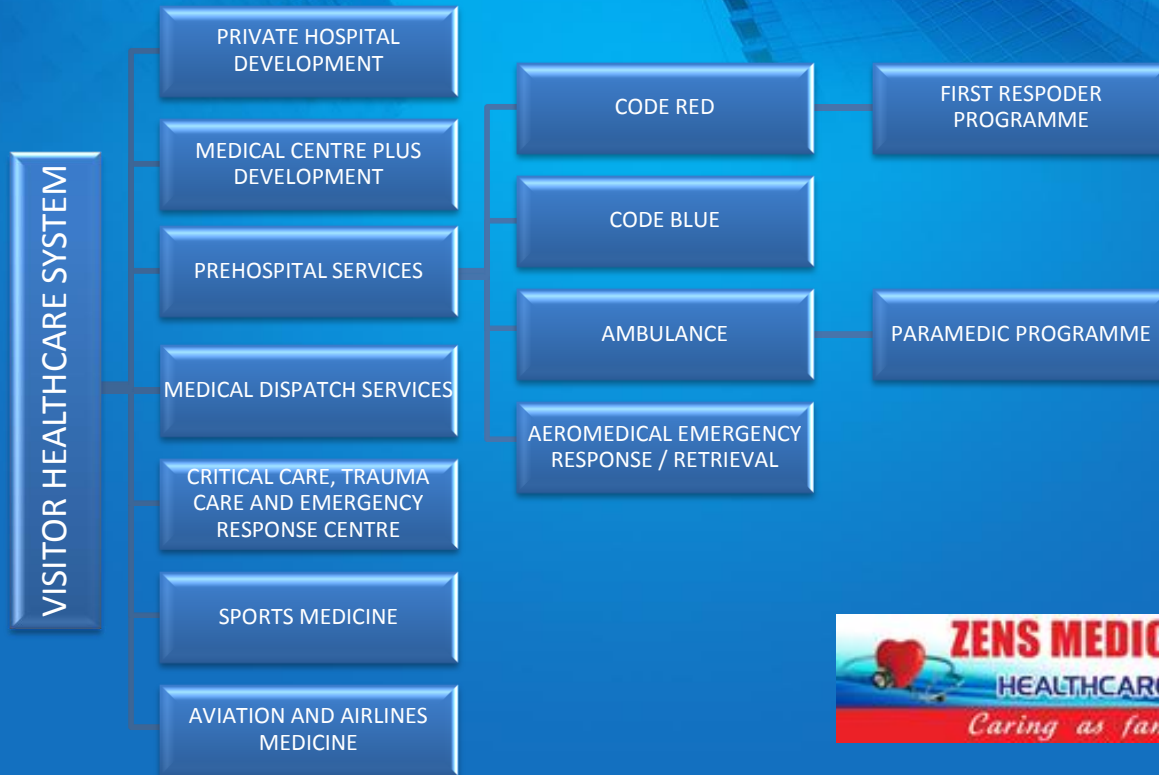
Our Guiding Principle

Beyond the Dedication to superior patient care, comfort and well-being through loyalty, respect and dignity, our unwavering virtues lie in our compassion and care.

Structure



Zens Visitors Healthcare System



ZEN'S Visitor Healthcare System

- Code Blue
- Code Red
- E-Pharmacy
- First Responder Programme
- Medical Dispatch System
- Communication Plan



CODE BLUE



ACTIVATION SHORT
CODE 5952



GP TELEHEALTH
CONSULTATION



E- PHARMACY



FIRST RESPONDER
SUPPORT



OUTCOME

PRIMARY CARE
TREATMENT



REVIEW OF PATIENT



FURTHER
DETERIORATION
ACTIVATE CODE RED
5951





CODE RED

- *activation code 5951*
- *GP Interface / Medical Director*
- *Team Activation*
- *Transport Activation*
- *Team Deployment*
- *Stabilize & Transfer To Definitive Care Facility*

OUTCOME

- *Rapid Emergency Response*
- *Safe Transfer*
- *Definite Care*
- *International Repatriation / Retrieval*



CODE RED PROTOCOL©

ZEN'S VISITOR HEALTHCARE SYSTEM©

IN THE EVENT OF A PATIENT PRESENTING WITH AN EMERGENCY CONDITION , THE DESIGNATED FIRST RESPONDER ON DUTY [DUTY MANAGER] WILL FOLLOW THESE INSTRUCTIONS.

- CALL FOR HELP
- ADMINISTER FIRST AID
- SAFE POSITION
- CALL CODE RED MEDICAL DISPATCH
- WHILE WAITING , STABILIZE AND RE-ASSURE PATIENT

CALL CODE RED 5951

PROVIDE PATIENTS DEMOGRAPHICS AND TYPE OF EMERGENCY TO MEDICAL DISPATCH

MEDICAL DISPATCH TO ACTIVATE EMERGENCY RESPONSE TEAM

DEPLOYMENT OF GP LED TEAM BY ROAD OR AIR

GP & TEAM STABILIZE AND RESUSCITATE PATIENT

STABILIZE AND TRANSFER PATIENT TO DEFINITIVE DIAGNOSTICS AND TREATMENT FACILITY

GP FOLLOWUP

PREPARE FOR INTERNATIONAL MEDIVAC IF REQUIRED

ZEN'S MEDICAL CENTRE LIMITED

- 24 HOURS MEDICAL CENTRES NADI & LAUTOKA
- DAILY OUTPATIENT SERVICES IN DENARAU & NAMAKA
- GENERAL PRACTITIONS SERVICES
- SPECIALIST SERVICES
- CLINICAL LABORATORY SERVICES
- RADIOLOGY SERVICES
- PHYSIOTHERAPY SERVICES
- VISITOR HEALTHCARE SYSTEM ©

ZEN'S VISITOR HEALTHCARE SYSTEM

CODE BLUE

ZEN'S MEDICAL CENTRE LIMITED

401 ODHIA STREET,

NADI TOWN

NADI

Ph: (679) 6703533 / (679) 6707535

Mb: (679) 7080209 / 9996003

Email: nadi@zensmedicalcentre.com

MEDICAL CODES

5951 MDPS CODE RED [EMERGENCY RESPONSE]

5952 MDPS CODE BLUE [COLD MEDICAL CONSULTATION]

5953 MEDICAL DIRECTOR

5954 EXECUTIVE DIRECTOR

5919 AMBULANCE SERVICES

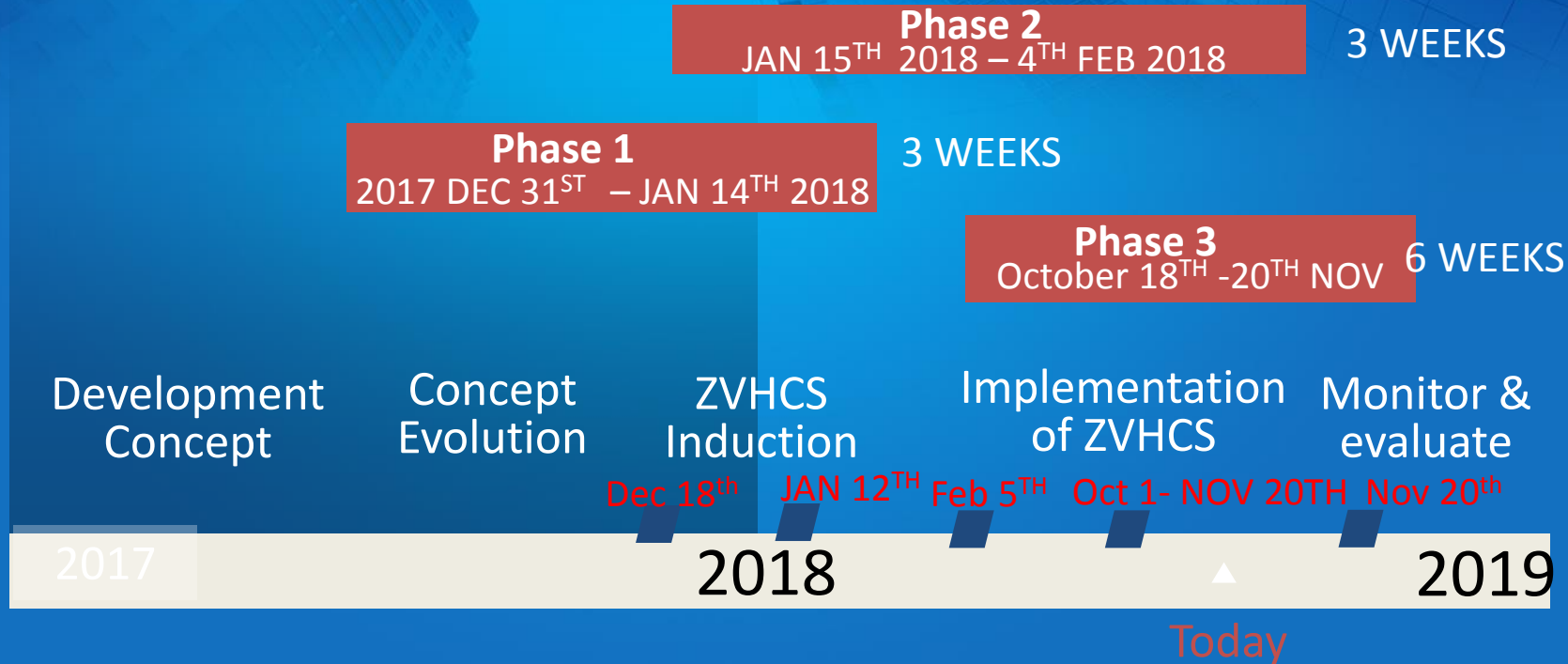
Code Red Protocol





VISITOR HEALTHCARE SYSTEM

Project Timeline



First responder Programme

- Accreditation Training Programme development
- First AID Training Basic to Advance Level
- E- pharmacy training / supervision of drug administration
- Documentation/ communication training programme
- Monitoring and evaluation



ZEN'S VISITOR HEALTHCARE SYSTEM

Code Blue

- Cold acute cases
- GP Consult via Telehealth
 - E-pharmacy
- First Responder Support

Code Red

- Critical emergency cases
- First responder activation
 - GP Team Activation
 - Emergency Team Deployment



Zens Medical Centre Limited

24 HR Medical Centre

- GP CONSULTATION
- HOTEL ROOM CONSULTATION
- RESIDENTIAL CONSULTATIONS
- EMERGENCY RESPONSE

ZVHCS

- CODE RED
- CODE BLUE
- MEDICAL RETRIEVAL & EVACUATION
- EMERGENCY MEDICAL ASSIST PROGRAMME

