

Programme Agenda Business Customer Forum

Date: 26th July 2017

Time: 9am to 12pm

Venue: Albert Park Pavilion Conference Room

Time	Topics	Speakers
8:30am – 09:00am	<ul style="list-style-type: none"> • Registration • Distribution of materials • Welcome of guests 	
09:00 am– 09:10 am	Prayer	Manager Strategic Planning (Tevita Mau)
09:10 am– 09:30am	Official Opening of Forum	WAF CEO (Mr. Opetaiia Ravai)
09:30 am – 9:40 am	Introduction of Customer Forum Charter -	General Manager Customer Service (Sekove Uluinayau)
09:40am –10:00am	WAF 20 years master plan	Manager Planning and Design (Seru Soderberg)
10:00am –10:15am	New Rewa Water Supply – ADB Project	General Manager Special Projects (Taitusi Vakadravuyaca)
10:15am –10:30am	WAF Achievements /Aqua Rating	Snr Business Analyst (Manasa Tusulu)
10:30am – 10:45am	Current Issue In Nadi	Engineer West /Regional Manager West (Miteshwar Chand/Romuluse Mataitoga)
10:45am – 11.00am	Refreshments	
11:00 am - 11:15 am	Water Conservation	Marketing Officer (Kelera Domonakibau)
11:15 am – 11:30 am	Customer Charter and the Liquid Trade Waste Policy –	Team Leader Customer Care /Team Leader Liquid Trade Waste (Kavita Shah/Komal Devi)
11:30 am to 11:40am	my BILL INFO CARD	Marketing Officer (Kelera Domonakibau)
11:40am – 12pm	Discussion/Filling of Evaluation Forms	