

14th July, 2017

The Chief Executive Officer
Fiji Hotel and Tourism Association
Suva
Fiji

**RE: INVITATION TO ATTEND BUSINESS CUSTOMER FORUM ON 26/7/2017 AT
ALBERT PARK CONFERENCE ROOM**

Dear Sir/ Madam

Water Authority of Fiji is kindly inviting you to attend the **Business Customer Forum** which will be held at **Albert Park conference room** on the **26th of July, 2017** from **9:00am to 12:00pm**.

This forum is a platform to strengthen our stakeholder relationship and work in collaboration towards our customer delivery. The objective of this forum is to:

- provide industry with information on Water Authority's operations and strategic planning, in particular, information related to connected business customers;
- obtain industry input on Water Authority's existing and proposed products and services, strategies or issues;
- provide a forum for discussion on any issue relevant to Business Customers connected to or seeking to connect to Water Authority's services;
- Provide a forum for customers to raise concerns about Water Authority's operations or other issues.

This forum will be held twice in a year and representatives from our key stakeholders are invited. There is no fee charged to the attendees to be part of the forum. All attendees will be registered and will be a representative from their organisation to this forum for a period of 3 years.

Should you require further information on the forum, please contact Ms. Komal Devi on email address; komal.devi@waf.com.fj or mobile number; **9126324**.

Yours Sincerely



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Sekove Uluinayau
General Manager Customer Service